



Working across systems to deliver impact for patients and populations

**The Park Regis, Birmingham
24-25 February 2022**

DAY ONE: Thursday 24 February

08.30	Registration & Refreshments
09.30	Chair's Opening Remarks Alastair McLellan , Editor, HSJ
09.40	Keynote New leadership, new vision: What next for digital, tech & data? <ul style="list-style-type: none"> ▪ Reviewing the importance of digital transformation going forwards and the priorities of individual policies ▪ Establishing consensus across organisations and systems for the meaning of Digital Transformation, accountability and decision-making, capabilities and leadership ▪ Clarifying roles between NHSX and NHS Digital in the new landscape Dr Tim Ferris , <i>National Director of Transformation, NHS England & Improvement</i>
10.20	Panel Discussion Enabling a system-led patient-centred approach to digital transformation Supported by McKinsey <ul style="list-style-type: none"> ▪ Leveraging the opportunity to create equitable experience and access for every patient, in every specialty ▪ Contrasting different approaches to ICS digital structures, strategy, roadmap and implementation ▪ Exploring how new ICS funding structures will enable a holistic approach to digital planning Liz Davenport , <i>Chief Executive, Torbay and South Devon FT</i> Suzanne Tracey , <i>Chief Executive, Royal Devon and Exeter FT and Northern Devon Healthcare NHS Trust</i>
11.00	Morning Refreshments & Networking
11.30	Interactive Discussion Groups Address pertinent challenges in two pre-selected focused discussion groups led by expert solution providers. With groups of 8-12 participants, ensure you sign up early to secure your place at your preferred two tables.

	Funding strategies to drive digital transformation across systems <i>Led by B Braun</i>	Making the most of Covid's digital impact <i>Led by Zuhlke</i>	Driving recovery through AI-led demand forecasting <i>Led by Faculty</i>
	Improving outcomes through tech-assisted care <i>Led by Voice-Care</i>	Funding strategies to drive digital transformation across systems <i>Led by McKinsey</i>	What have we learned about the effectiveness of remote consultations? <i>Led by Peter Thomas, CCIO and Director of Digital Medicine, Moorfields Eye Hospital FT</i>
12.25	Networking Lunch		
	Stream A: Enable		Stream B: Impact
13.25	Session A: Panel Discussion Building the connected IT infrastructure required for integrated care Supported by InterSystems <ul style="list-style-type: none"> ▪ Overcoming the obstacles to interoperability and interfacing ▪ Shifting to a patient-centred vs provider-centred approach to infrastructure design ▪ How can we work together as an ecosystem to build a tech agnostic platform? ▪ Widening access to innovation in the NHS <p>David Hancock, Healthcare Executive Advisor, InterSystems</p> <p>Gary McAllister, Chief Technology Officer, One London</p> <p>John O'Connell, Director of Strategic and Service Innovation, NHS South, Central & West CSU</p>	Session B: Presentation How to digitally enable care in the next generation of hospital 2 pathfinder hospitals will share their approach, learnings and observations as a result of their work to develop a framework for the digitisation of hospitals in the future (applicable to both new build and refurbishment), including: <ul style="list-style-type: none"> ▪ Acute and ICS digital integration ▪ Technologies of the future and the benefits that can be derived ▪ Job changes and new ways of working ▪ Affording digital transformation - how to demonstrate ROI for capital investment <p>Jonathan Hinchliffe Director for Digital Strategy, Governance & Assurance, Manchester University FT</p> <p>Phil Holland, Chief Information Officer, Princess Alexandra Hospital NHS Trust</p>	
14.05	Session Change		

14.10	<p>Session A: Panel Discussion</p> <p>Improving digital literacy across the NHS workforce</p> <ul style="list-style-type: none"> Optimising the involvement and engagement of staff in digital pathway redesign Ensuring equitable and fair access for patients to digital solutions through improved understanding and trust in technology Taking practical steps to improve digital literacy – what are the options? <p>Matthew Hammerton, Wessex AHSN Digital Primary Care Clinical Lead, Wessex Academic Health Science Network (AHSN)</p> <p>Henrietta Mbeah-Bankas Head of Blended Learning and Digital Literacy, Health Education England</p> <p>Dr Natasha Philips, Chief Nursing Information Officer, NHSX</p>	<p>Session B: Panel Discussion</p> <p>Freeing-up time for care by reducing the burden of clinical administration</p> <p>Supported by Nuance</p> <p>To clear the backlog within resource and capacity constraints, technologies that can unlock efficiency and free up time for care are in high demand.</p> <p>The integration of speech-recognition technology into administrative and clinical workflows is already delivering results for NHS organisations – increasing efficiency, removing unnecessary delays in patient pathways and reducing costs. Through case studies and discussion, we’ll explore the opportunities for digitisation in clinical administration and the potential for future advancements.</p> <p>Dr Paul Altmann, CCIO and Consultant Nephrologist, Oxford University Hospitals FT</p> <p>Dr Ahmad Moukli, GP and Clinical Lead, Prospect House Surgery</p> <p>Dr Simon Wallace, CCIO, Nuance Communications</p>						
14.50 Afternoon Refreshments & Networking								
15.20	<p>Interactive Discussion Groups</p> <p>Address pertinent challenges in two pre-selected focused discussion groups led by expert solution providers. With groups of 8-12 participants, ensure you sign up early to secure your place at your preferred two tables.</p> <table border="1" data-bbox="244 1503 1426 1984"> <tr> <td data-bbox="244 1503 630 1765"> <p>To support elective recovery, we need flexible care at scale <i>Led by Induction</i></p> </td> <td data-bbox="630 1503 991 1765"> <p>How can data be used to accelerate the roll-out of virtual wards and remote monitoring to deliver safer, better care? <i>Led by System C & Graphnet Care Alliance</i></p> </td> <td data-bbox="991 1503 1426 1765"> <p>Measuring outcomes and value of digital transformation <i>Led by Accenture</i></p> </td> </tr> <tr> <td data-bbox="244 1765 630 1984"> <p>Leveraging EPR for health & care outcomes <i>Led by InterSystems</i></p> </td> <td data-bbox="630 1765 991 1984"> <p>Freeing-up time for care through connected systems <i>Led by TPP</i></p> </td> <td data-bbox="991 1765 1426 1984"> <p>What does the future of IT assurance and resilience look like within integrated structures? <i>Led by Samantha Robinson, Associate Director of Live Services, NHS Digital</i></p> </td> </tr> </table>		<p>To support elective recovery, we need flexible care at scale <i>Led by Induction</i></p>	<p>How can data be used to accelerate the roll-out of virtual wards and remote monitoring to deliver safer, better care? <i>Led by System C & Graphnet Care Alliance</i></p>	<p>Measuring outcomes and value of digital transformation <i>Led by Accenture</i></p>	<p>Leveraging EPR for health & care outcomes <i>Led by InterSystems</i></p>	<p>Freeing-up time for care through connected systems <i>Led by TPP</i></p>	<p>What does the future of IT assurance and resilience look like within integrated structures? <i>Led by Samantha Robinson, Associate Director of Live Services, NHS Digital</i></p>
<p>To support elective recovery, we need flexible care at scale <i>Led by Induction</i></p>	<p>How can data be used to accelerate the roll-out of virtual wards and remote monitoring to deliver safer, better care? <i>Led by System C & Graphnet Care Alliance</i></p>	<p>Measuring outcomes and value of digital transformation <i>Led by Accenture</i></p>						
<p>Leveraging EPR for health & care outcomes <i>Led by InterSystems</i></p>	<p>Freeing-up time for care through connected systems <i>Led by TPP</i></p>	<p>What does the future of IT assurance and resilience look like within integrated structures? <i>Led by Samantha Robinson, Associate Director of Live Services, NHS Digital</i></p>						

16.20	Session change
16.25	<p>Panel Discussion</p> <p>Designing the future of digital access in primary care</p> <p>Supported by KRY (Livi)</p> <p>As organisations and systems debate the balance of remote vs face-to-face consultations – there is much to be determined about the future of digital access in primary care.</p> <p>Critical questions include:</p> <ul style="list-style-type: none"> ▪ What opportunities do ICSs have to rethink hybrid access models? ▪ How do we create a consistent experience across both physical and online services? ▪ What do patients want in terms of choice? ▪ How do we ensure inclusion and access to services for all? <p>Roz Davies, Managing Director, Thrive by Design</p>
17:05	<p>Innovation Quickfire</p> <p>Reset and recovery: Investing in digital tools to improve efficiency in elective care pathways</p> <p>Supported by Voice-Care</p> <p>This session will explore both innovation case studies and Proof of Concepts to examine where digital solutions can best help to speed up care pathways. We'll explore the lessons learned, their impact as well as the potential for scalability, repeatability within the organisation, across the system or nationally.</p> <p>Emily Browne, Associate Dean for Innovation and Enterprise, Staffordshire University</p> <p>Lisa Hollins, Director of Innovation, NHSX</p> <p>Philip Jarrett, Commercial Director, Voice-Care</p>
17.45	Chair's closing remarks
19.00	<p>Networking Reception & Dinner</p> <p><i>Drinks reception from 19.00 with dinner served at 20.00, followed by after-dinner speaker. Finish around 22.00.</i></p>

DAY TWO: Friday 25 February

08:00	Breakfast Roundtable Alleviating system pressures with digital therapies to address the NHS mental health crisis This session is by invitation only
09.00	Chair's Opening Remarks Alastair McLellan, Editor, HSJ
09:10	Keynote Extracting the full potential of AI The AI Lab was established in 2019 and has been actively trialling different applications for AI. In which areas are we seeing the most tangible outcomes? Where will AI not be the right solution? How will applications get out of the lab and into practice? What next for the AI Lab? <i>Dr Indra Joshi, Director of AI, NHSX</i>
09.40	Panel Discussion Connecting the right data – for intelligent clinical decision-making Supported by TPP <ul style="list-style-type: none">▪ How are integrated care records improving clinical practice?▪ Exploring the value of evidence-led decision-making for Integrated Care Boards▪ Using wider intelligence to achieve more joined-up care and improved patient outcomes <i>Phil Richardson, Chief System Integration Officer, NHS Dorset CCG</i> <i>Dr Tim Shaw, CCIO, United Hospitals Dorset FT</i> <i>Matthew Stickland, Director of Strategy, TPP</i>
10.00	Panel Discussion Building a PHM intelligence system to tackle health inequalities Supported by SystemC & Graphnet Care Alliance <ul style="list-style-type: none">▪ Generating the intelligence required to understand populations in a totally new way▪ Contrasting approaches to PHM structures: Knowledge, tooling, data permissions▪ Seizing the opportunity to establish equality, diversity and inclusion within data teams to reduce bias▪ Ensuring flow of intelligence from ICS to providers to deliver impact: How? <i>Markus Bolton, Joint CEO, System C & Graphnet Care Alliance</i> <i>Dr Adrian Hayter, GP Partner, Runnymede Medical Practice</i>

	Mark Sellman, Chief Information Officer, Frimley Health & Care ICS						
10.40	Morning Refreshments & Networking						
11.00	<p>AHSN Innovation Sessions</p> <p>Get to grips with cutting-edge digital solutions and learn how to maximise benefit in your organisation</p> <table border="1"> <tr> <td> <p>Digital innovation for health equity <i>Led by Will Lilley, Programme Director, South West AHSN</i></p> </td> <td> <p>Accelerating deployment of digital technology <i>Led by Jo Bangoura, Digital Transformation Manager, West of England AHSN</i></p> </td> <td> <p>Data in healthcare: How to balance advantages with patient trust and confidence <i>Led by Guy Lucchi, Digital Innovation Director, Health Innovation Manchester</i></p> </td> </tr> <tr> <td> <p>The role of robotic process automation to release time for care <i>Led by Lesley Soden, Programme Director and Rishi Das-Gupta, Chief Executive, Health Innovation Network</i></p> </td> <td> <p>Digital transformation best practice <i>Led by Jenni West, Associate Director for Digital Change and Adrian Quinn, Programme Manager – Digital Change, Innovation Agency</i></p> </td> <td> <p>Why Real-World Evidence is critical to accelerating the adoption and spread of digital innovations <i>Led by Neville Young, Director of Enterprise and Innovation, Yorkshire and Humber AHSN</i></p> </td> </tr> </table>	<p>Digital innovation for health equity <i>Led by Will Lilley, Programme Director, South West AHSN</i></p>	<p>Accelerating deployment of digital technology <i>Led by Jo Bangoura, Digital Transformation Manager, West of England AHSN</i></p>	<p>Data in healthcare: How to balance advantages with patient trust and confidence <i>Led by Guy Lucchi, Digital Innovation Director, Health Innovation Manchester</i></p>	<p>The role of robotic process automation to release time for care <i>Led by Lesley Soden, Programme Director and Rishi Das-Gupta, Chief Executive, Health Innovation Network</i></p>	<p>Digital transformation best practice <i>Led by Jenni West, Associate Director for Digital Change and Adrian Quinn, Programme Manager – Digital Change, Innovation Agency</i></p>	<p>Why Real-World Evidence is critical to accelerating the adoption and spread of digital innovations <i>Led by Neville Young, Director of Enterprise and Innovation, Yorkshire and Humber AHSN</i></p>
<p>Digital innovation for health equity <i>Led by Will Lilley, Programme Director, South West AHSN</i></p>	<p>Accelerating deployment of digital technology <i>Led by Jo Bangoura, Digital Transformation Manager, West of England AHSN</i></p>	<p>Data in healthcare: How to balance advantages with patient trust and confidence <i>Led by Guy Lucchi, Digital Innovation Director, Health Innovation Manchester</i></p>					
<p>The role of robotic process automation to release time for care <i>Led by Lesley Soden, Programme Director and Rishi Das-Gupta, Chief Executive, Health Innovation Network</i></p>	<p>Digital transformation best practice <i>Led by Jenni West, Associate Director for Digital Change and Adrian Quinn, Programme Manager – Digital Change, Innovation Agency</i></p>	<p>Why Real-World Evidence is critical to accelerating the adoption and spread of digital innovations <i>Led by Neville Young, Director of Enterprise and Innovation, Yorkshire and Humber AHSN</i></p>					
12.00	Session change						
12.05	<p>Panel Discussion</p> <p>Addressing the capacity and skills gap of the digital and data workforce to meet future digital aspirations</p> <ul style="list-style-type: none"> ▪ Sharing NHS success stories in closing the skills gap: Apprenticeships, upskilling, partnerships with industry etc ▪ Delivering real impact for equality, diversity and inclusion ▪ Reviewing the success of the Digital Academy and future developments ▪ Attracting talent: Working within AfC restrictions to compete with other local employers with larger salary budgets ▪ Developing digital as a career in the NHS, planning for the first CEO with a data or digital background <p>Owen Chinembiri, Senior Implementation Lead, NHS Race and Health Observatory</p> <p>James Freed, Chief Digital and Information Officer, Health Education England</p> <p>Phillippa Hentsch, Strategy Lead – Digital Transformation, University Hospitals Birmingham FT</p>						
12.45	<p>Closing Panel Discussion</p> <p>A 3 year forward view: Delivering on the opportunities for whole-system redesign</p> <p>Supported by Accenture</p> <ul style="list-style-type: none"> ▪ Putting data behind the design of better services and pathway redesign ▪ Enabling data flows across the system to follow the patient ▪ Exploring examples of system-led projects that have gone well 						

	<ul style="list-style-type: none"> ▪ Unblocking the barriers and delivering on the potential! <p><i>Simon Bolton, Chief Executive, NHS Digital</i></p> <p><i>Ashish Goel, UK Health & Social Care Lead, Accenture</i></p> <p><i>Richard Jenkins, Chief Executive, Barnsley & Rotherham Hospitals FT</i></p> <p><i>Ming Tang, Chief Data and Analytics Officer, NHS England & Improvement</i></p>
13.30	<p>Chair's Closing Remarks</p> <p><i>Lunch will be served after sessions finish</i></p>