



Working across systems to deliver impact for patients and populations

The Park Regis, Birmingham
24-25 February 2022

DAY ONE: Thursday 24 February

08.30	Registration & Refreshments
09.15	Chair's Opening Remarks Alastair McLellan , Editor, HSJ
09:20	Opening Keynote Panel Digital transformation in the context of reset and recovery To kick-off the Summit we'll ask 3 leaders to help set the context for the discussions ahead, highlighting some of the questions we'll be looking to find answers to over the duration of the next 1.5 days. <ul style="list-style-type: none"> ▪ What are the top priorities and challenges for digital transformation leaders, right now, as acute trusts grapple with the pressures and demands of recovery? ▪ What does digital need to achieve for the NHS to build capacity and ensure future sustainability? ▪ How can digital teams seize the opportunity and deliver on the ambition of a future digitised NHS? <p>James Biggin-Lamming, Director of Transformation, London North West University Healthcare NHS Trust</p> <p>Sonia Patel, CIO, NHS Transformation Directorate NHSE</p> <p>Paul Rice, Chief Digital and Information Officer, Bradford Teaching Hospitals FT Airedale FT</p>
09:50	Panel Discussion What does it take for ICSs to deliver digital and data enabled transformation? Supported by McKinsey <ul style="list-style-type: none"> ▪ What is the opportunity to improve health outcomes with digital and data? ▪ How are others approaching digital and data-enabled transformation? ▪ What are some of the key choices to accelerate delivery? <p>Guy Lucchi, Digital Innovation Director, Health Innovation Manchester</p>

	<p>Catherine Pollard, Director of Technology Policy, NHS Transformation Directorate NHSE</p> <p>Lisa Hollins, Director of Innovation, NHS Transformation Directorate NHSE</p> <p>Will Taylor, Associate Partner, McKinsey</p>							
10:30	Morning Refreshments & Networking							
10:50	<p>Interactive Discussion Groups</p> <p>Address pertinent challenges in two pre-selected focused discussion groups led by expert solution providers. With groups of 8-12 participants, ensure you sign up early to secure your place at your preferred two tables.</p> <p>See all session descriptions and moderators here.</p> <table border="1"> <tr> <td> <p>(A1) How to influence digital and tech procurement for better outcomes <i>Led by B Braun</i></p> </td> <td> <p>(A2) Making the most of Covid's digital impact <i>Led by Zuhlke</i></p> </td> <td> <p>(A3) Driving recovery through AI-led demand forecasting <i>Led by Faculty</i></p> </td> </tr> <tr> <td> <p>(A4) Improving outcomes through tech-assisted care <i>Led by Voice-Care</i></p> </td> <td> <p>(A5) Establishing an ICS Digital Transformation Office to drive the delivery of digital and data priorities <i>Led by McKinsey</i></p> </td> <td> <p>(A6) Building your digital workforce <i>Led by Paul Rice, Chief Digital and Information Officer, Bradford Teaching Hospitals FT Airedale FT</i></p> </td> </tr> </table>		<p>(A1) How to influence digital and tech procurement for better outcomes <i>Led by B Braun</i></p>	<p>(A2) Making the most of Covid's digital impact <i>Led by Zuhlke</i></p>	<p>(A3) Driving recovery through AI-led demand forecasting <i>Led by Faculty</i></p>	<p>(A4) Improving outcomes through tech-assisted care <i>Led by Voice-Care</i></p>	<p>(A5) Establishing an ICS Digital Transformation Office to drive the delivery of digital and data priorities <i>Led by McKinsey</i></p>	<p>(A6) Building your digital workforce <i>Led by Paul Rice, Chief Digital and Information Officer, Bradford Teaching Hospitals FT Airedale FT</i></p>
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11.45	Session change							
	Stream A: Enable	Stream B: Impact						

11:50	<p>Session A: Panel Discussion</p> <p>Connecting the right data – for intelligent clinical decision-making</p> <p>Supported by TPP</p> <ul style="list-style-type: none"> How are integrated care records improving clinical practice? Exploring the value of evidence-led decision-making for Integrated Care Boards Using wider intelligence to achieve more joined-up care and improved patient outcomes <p>Phil Richardson, Chief System Integration Officer, NHS Dorset CCG</p> <p>Dr Tim Shaw, CCIO, United Hospitals Dorset FT</p> <p>Matthew Stickland, Director of Strategy and Communications, TPP</p>	<p>Session B: Panel Discussion</p> <p>Improving digital literacy across the NHS workforce</p> <ul style="list-style-type: none"> Optimising the involvement and engagement of staff in digital pathway redesign Ensuring equitable and fair access for patients to digital solutions through improved understanding and trust in technology Taking practical steps to improve digital literacy – what are the options? <p>Matthew Hammerton, Wessex AHSN Digital Primary Care Clinical Lead, Wessex Academic Health Science Network</p> <p>Henrietta Mbeah-Bankas, Head of Blended Learning and Digital Learning and Development Lead, Health Education England</p> <p>Dr Natasha Phillips, Chief Nursing Information Officer, NHS Transformation Directorate NHSE</p>
12.30 Networking Lunch		
13:30	<p>Panel Discussion</p> <p>Designing the future of digital access in primary care</p> <p>Supported by Livi</p> <p>As organisations and systems debate the balance of remote vs face-to-face consultations – there is much to be determined about the future of digital access in primary care.</p> <p>Critical questions include:</p> <ul style="list-style-type: none"> What opportunities do ICSs have to rethink hybrid access models? How do we create a consistent experience across both physical and online services? What do patients want in terms of choice? How do we ensure inclusion and access to services for all? <p>Roz Davies, Managing Director, Thrive by Design</p> <p>Daniel Kane, CEO, General Practice Alliance</p> <p>Simon Lucas, UK Deputy Country Manager, Livi</p> <p>Dr Mala Ubhi, GP, Gloucestershire CCG Governing Body, and Clinical Advisor, Digital Productivity, Transformation Directorate NHSE</p>	

14:05	Secretary of State Address <i>Sajid Javid, Secretary of State for Health and Social Care</i>		
14:20	Keynote New leadership, new vision: What next for digital, tech & data? <ul style="list-style-type: none"> ▪ Reviewing the importance of digital transformation going forwards and the priorities of individual policies ▪ Establishing consensus across organisations and systems for the meaning of Digital Transformation, accountability and decision-making, capabilities and leadership ▪ Clarifying the role and responsibilities of the Transformation Directorate and the merger of NHSX <i>Dr Tim Ferris, National Director of Transformation, NHS England & Improvement</i>		
15:10	Afternoon Refreshments & Networking		
15.30	Interactive Discussion Groups Address pertinent challenges in two pre-selected focused discussion groups led by expert solution providers. With groups of 8-12 participants, ensure you sign up early to secure your place at your preferred two tables. See all session descriptions and moderators here .		
	(B1) Scaling flexible care to get Elective Recovery back on track <i>Led by Induction</i>	(B2) How can data be used to accelerate the roll-out of virtual wards and remote monitoring to deliver safer, better care? <i>Led by System C & Graphnet Care Alliance</i>	(B3) Measuring outcomes and value of digital transformation <i>Led by Accenture</i>
	(B4) Leveraging EPR for health and care outcomes <i>Led by InterSystems</i>	(B5) Freeing-up time for care through connected systems <i>Led by TPP</i>	(B6) What does the future of IT assurance and resilience look like within integrated structures? <i>Led by Samantha Robinson, Associate Director of Live Services, NHS Digital</i>
16.25	Session change		
	Stream A: Enable		Stream B: Impact

16:30	<p>Session A: Panel Discussion</p> <p>Building the connected IT infrastructure required for integrated care</p> <p>Supported by InterSystems</p> <ul style="list-style-type: none"> ▪ Overcoming the obstacles to interoperability and interfacing ▪ Shifting to a patient-centred vs provider-centred approach to infrastructure design ▪ How can we work together as an ecosystem to build a tech agnostic platform? ▪ Widening access to innovation in the NHS <p><i>David Hancock, Healthcare Executive Advisor, InterSystems</i></p> <p><i>Gary McAllister, Chief Technology Officer, One London</i></p> <p><i>John O'Connell, Director of Strategic and Service Innovation, NHS South, Central & West CSU</i></p>	<p>Session B: Presentation</p> <p>Extracting the full potential of AI</p> <p>The AI Lab was established in 2019 and has been actively trialling different applications for AI. In which areas are we seeing the most tangible outcomes? Where will AI not be the right solution? How will applications get out of the lab and into practice?</p> <p><i>Dom Cushnan, Head of AI Imaging, NHS AI Lab NHS Transformation Directorate NHSE</i></p>
17:10	Session change	
17:15	<p>Innovation Quickfire</p> <p>Reset and recovery: Investing in digital tools to improve efficiency in elective care pathways</p> <p>Supported by Voice-Care</p> <p>This session will explore both innovation case studies and Proof of Concepts to examine where digital solutions can best help to speed up care pathways. We'll explore the lessons learned, their impact as well as the potential for scalability, repeatability within the organisation, across the system or nationally.</p> <p><i>Emily Browne, Associate Dean for Innovation and Enterprise, Staffordshire University</i></p> <p><i>Lisa Hollins, Director of Innovation, NHS Transformation Directorate NHSE</i></p> <p><i>Philip Jarrett, Executive Director, Voice-Care</i></p>	
18.00	Chair's closing remarks	
19.00	<p>Networking Reception & Dinner</p> <p><i>Drinks reception from 19.00 with dinner served at 20.00, followed by after-dinner speaker. Finish around 22.00.</i></p>	

DAY TWO: Friday 25 February

08:00

Breakfast Roundtable**Alleviating system pressures with digital therapies to address the NHS mental health crisis****Supported by Ethypharm Digital Therapy***Led by Dr Ruchira Karunadasa, Chair & Clinical Director, Luton GP Federation*

This session is by invitation only

09.00**Chair's Opening Remarks****Alastair McLellan, Editor, HSJ**

09:05

Fireside Chat**Transitioning from provider to system thinking: Leading the future of Digital Transformation**

We'll hear from 3 Chief Executives and their hands-on experiences of managing the transition from provider thinking, to system thinking - delivering impact through digital transformation. We'll explore the opportunities, tensions and challenges in aligning digital strategies across organisations, how to unlock real power outside of silos, achieving systems and data harmonisation between place, provider and system.

Liz Davenport, Chief Executive, Torbay and South Devon FT***Richard Jenkins, Chief Executive, Barnsley & Rotherham Hospitals FT******Suzanne Tracey, Chief Executive, Royal Devon and Exeter FT and Northern Devon Healthcare NHS Trust***

09.35

Panel Discussion**Building a PHM intelligence system to tackle health inequalities****Supported by SystemC & Graphnet Care Alliance**

- Generating the intelligence required to understand populations in a totally new way
- Contrasting approaches to PHM structures: Knowledge, tooling, data permissions
- Seizing the opportunity to establish equality, diversity and inclusion within data teams to reduce bias
- Ensuring flow of intelligence from ICS to providers to deliver impact: How?

Markus Bolton, Joint CEO, System C & Graphnet Care Alliance

	<p><i>Dr Adrian Hayter, GP Partner, Runnymede Medical Practice and National Clinical Director for Older People and Integrated Person Centred Care, NHS England and NHS Improvement</i></p> <p><i>Mark Sellman, Chief Information Officer, Frimley Health & Care ICS</i></p>			
10.15	<p>Panel Discussion</p> <p>Freeing-up time for care by reducing the burden of clinical administration</p> <p>Supported by Nuance</p> <p>To clear the backlog within resource and capacity constraints, technologies that can unlock efficiency and free up time for care are in high demand.</p> <p>The integration of speech-recognition technology into administrative and clinical workflows is already delivering results for NHS organisations – increasing efficiency, removing unnecessary delays in patient pathways and reducing costs. Through case studies and discussion, we'll explore the opportunities for digitisation in clinical administration and the potential for future advancements.</p> <p><i>Dr Paul Altmann, CCIO and Consultant Nephrologist, Oxford University Hospitals FT</i></p> <p><i>Dr Ahmad Moukli, GP and Clinical Lead, Prospect House Surgery</i></p> <p><i>Dr Simon Wallace, CCIO, Nuance Communications</i></p>			
10.55	<p>Morning Refreshments & Networking</p>			
11.15	<p><u>AHSN Innovation Sessions</u></p> <p>These Interactive Discussion Groups will be moderated by representatives from the AHSN Network, which is the collective, national voice of the 15 academic health science networks across England. See full session descriptions here.</p> <p>The AHSNs act as the innovation arm of the NHS and work with innovators, industry partners, researchers and academia to spread innovations, including new technologies, devices, products or pathways, into health and care.</p> <p>For more information on the AHSNs and the AHSN Network visit AHSNNetwork.com</p> <table border="1"> <tr> <td> <p><i>(C1) Digital innovation for health equity</i> <i>Led by Rosie Graham, Programme Manager, South West AHSN</i></p> </td> <td> <p><i>(C2) The role of robotic process automation to release time for care</i> <i>Led by Jo Bangoura, Digital Transformation Manager, West of England AHSN and Darren Atkins, Chief Technology Officer - Automation, Royal Free London FT</i></p> </td> <td> <p><i>(C3) Accelerating deployment of digital technology</i> <i>Led by Guy Lucchi, Digital Innovation Director, Health Innovation Manchester</i></p> </td> </tr> </table>	<p><i>(C1) Digital innovation for health equity</i> <i>Led by Rosie Graham, Programme Manager, South West AHSN</i></p>	<p><i>(C2) The role of robotic process automation to release time for care</i> <i>Led by Jo Bangoura, Digital Transformation Manager, West of England AHSN and Darren Atkins, Chief Technology Officer - Automation, Royal Free London FT</i></p>	<p><i>(C3) Accelerating deployment of digital technology</i> <i>Led by Guy Lucchi, Digital Innovation Director, Health Innovation Manchester</i></p>
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	<p>(C4) Digital transformation best practice <i>Led by Lesley Soden, Programme Director and Rishi Das-Gupta, Chief Executive, Health Innovation Network</i></p>	<p>(C5) Data in healthcare: How to balance advantages with patient trust and confidence <i>Led by Jenni West, Associate Director for Digital Change and Adrian Quinn, Programme Manager – Digital Change, Innovation Agency</i></p>	<p>(C6) Why Real-World Evidence is critical to accelerating the adoption and spread of digital innovations <i>Led by Neville Young, Director of Enterprise and Innovation, Yorkshire and Humber AHSN</i></p>	
12.10	Session change			
12.15	<p>Panel Discussion</p> <p>Addressing the capacity and skills gap of the digital and data workforce to meet future digital aspirations</p> <ul style="list-style-type: none"> ▪ Sharing NHS success stories in closing the skills gap: Apprenticeships, upskilling, partnerships with industry etc ▪ Delivering real impact for equality, diversity and inclusion ▪ Reviewing the success of the Digital Academy and future developments ▪ Attracting talent: Working within AfC restrictions to compete with other local employers with larger salary budgets ▪ Developing digital as a career in the NHS, planning for the first CEO with a data or digital background <p><i>Owen Chinembiri, Senior Implementation Lead, NHS Race and Health Observatory</i></p> <p><i>James Freed, Chief Digital and Information Officer, Health Education England</i></p> <p><i>Phillippa Hentsch, Strategy Lead – Digital Transformation, University Hospitals Birmingham FT</i></p>			
12.45	<p>Closing Panel Discussion</p> <p>A 3 year forward view: Delivering on the opportunities for whole-system redesign</p> <p>Supported by Accenture</p> <ul style="list-style-type: none"> ▪ Putting data behind the design of better services and pathway redesign ▪ Enabling data flows across the system to follow the patient ▪ Exploring examples of system-led projects that have gone well ▪ Unblocking the barriers and delivering on the potential! <p><i>Simon Bolton, Interim Chief Executive, NHS Digital</i></p> <p><i>Ashish Goel, UK Health & Social Care Lead, Accenture</i></p> <p><i>Mark Kewley, Director of Strategy, Imperial College Health Partners</i></p> <p><i>Ming Tang, Chief Data and Analytics Officer, NHS England & Improvement</i></p>			

13.30

Chair's Closing Remarks

Lunch will be served after sessions finish