



Working across systems to deliver impact for patients and populations

The Park Regis, Birmingham

24-25 February 2022

Draft Agenda

DAY ONE: Thursday 24 February

08.30 Registration & Refreshments

09.30 Chair's Opening Remarks
Alastair McLellan, Editor, HSJ

09.45 **Keynote**
New leadership, new vision: What next for digital, tech & data?

- Reviewing the importance of digital transformation going forwards and the priorities of individual policies
- Establishing consensus across organisations and systems for the meaning of Digital Transformation, accountability and decision-making, capabilities and leadership
- Clarifying roles between NHSX and NHS Digital in the new landscape

10.30 **Panel Discussion**
Enabling a system-led patient-centred approach to digital transformation

- Leveraging the opportunity to create equitable experience and access for every patient, in every specialty
- Contrasting different approaches to ICS digital structures, strategy, roadmap and implementation
- Exploring how new ICS funding structures will enable a holistic approach to digital planning

11.15 Morning Refreshments & Networking

11.45 **Interactive Discussion Groups**
Address pertinent challenges in two pre-selected focused discussion groups led by expert solution providers. With groups limited to 12 participants, ensure you sign up early to secure your place at your preferred two tables.

Clearing the elective backlog with	How to deliver impact with PHM intelligence?	Leveraging EPR for health & care outcomes	Next generation digital patient experience	The journey to creating a digital hospital
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	digital technology					
	Freeing up time for care through digital tools	The role of AI & data science in waiting list prioritisation	Designing a data-driven patient journey	Measuring outcomes and value of digital transformation		
12.30	Networking Lunch					
	Stream A: Enable			Stream B: Impact		
13.30	Session A: Panel Discussion Building the connected IT infrastructure required for integrated care <ul style="list-style-type: none"> Overcoming the obstacles to interoperability and interfacing – what needs to change? Shifting to a patient-centred vs provider-centred approach to infrastructure design How can we work together as an ecosystem to build a tech agnostic platform? Widening access to innovation in the NHS <p>John O'Connell, Head of Innovation, NHS South, Central & West CSU</p>			Session B: Presentation Designing the next generation of hybrid access & patient choice Following a full shift to remote consultations through the pandemic, as services steadily offer face-to-face appointments again, what does the new hybrid model look like? How can organisations offer patients choice whilst juggling capacity constraints? What factors need to be considered in designing exceptional digital experiences? The session will hear from 3 presentations offering different perspectives, followed by Q&A to explore transferable lessons for the NHS. Peter Thomas, CCIO and Director of Digital Medicine, Moorfields Eye Hospital NHS Foundation Trust		
14.15	Session Change					
14.15	Session A: Dual Presentation Beyond integrated care records – for intelligent clinical decision-making <ul style="list-style-type: none"> What are the learnings from the implementation of shared care records and what benefits are being derived? Next steps for furthering the value of integrated care records Using wider intelligence to achieve more joined-up care and improved patient outcomes 			Session B: Panel Discussion Building IT resilience and digital assurance for clinical safety – taking an integrated approach <ul style="list-style-type: none"> How should patient safety be factored into delivery of digital strategy going forwards? Ensuring continuous data flow around technology systems – maturing approaches to IT support in an interconnected operating environment 		

	<p>Phil Richardson, Chief System Integration Officer, NHS Dorset CCG</p> <p>Dr Tim Shaw, CCIO, United Hospitals Dorset NHS Foundation Trust</p>	<ul style="list-style-type: none"> Is there a role for a national arms-length body? How can we generate economies of scale? Exploring longer-term requirements for funding, processes, support requirements behind a major incident <p>Samantha Robinson, Associate Director of Live Services, NHS Digital</p>
15.00	Afternoon Refreshments & Networking	
15.30	<p>Session A: Panel Discussion</p> <p>Improving digital literacy across the NHS workforce</p> <ul style="list-style-type: none"> Optimising the involvement and engagement of staff in digital pathway redesign Ensuring equitable and fair access for patients to digital solutions through improved understanding and trust in technology Taking practical steps to improve digital literacy – what are the options? <p>Matthew Hammerton, Wessex AHSN Digital Primary Care Clinical Lead, Wessex Academic Health Science Network (AHSN)</p> <p>Henrietta Mbeah-Bankas Head of Blended Learning and Digital Literacy, Health Education England</p>	<p>Session B: Presentation</p> <p>Extracting the full potential of digital programmes</p> <p>In this session we'll be exploring how centrally funded programmes are accelerating the digital ambitions of the NHS. How can digital initiatives be optimised for impact and outcomes? Why do some interventions succeed, why do some fail? How do we ensure we back the right programmes?</p>
16.15	Session change	
16.20	<p>Innovation Quickfire</p> <p>Reset & recovery: Investing in digital tools to improve efficiency in elective care pathways</p> <p>This session will explore 3 innovation case studies where digital solutions have been applied to help speed up care pathways. We'll explore the lessons that can be shared from these interventions, their impact as well as the potential for scalability, repeatability within the organisation, across the system or nationally.</p>	
17.05	Chair's closing remarks	
19.00	<p>Networking Reception & Dinner</p> <p><i>Drinks reception from 19.00 with dinner served at 20.00, followed by after-dinner speaker. Finish around 22.00.</i></p>	

DAY TWO: Friday 25 February

09.00 **Chair's Opening Remarks**
Alastair McLellan, Editor, HSJ

09.15 **Panel Discussion**
Addressing the capacity & skills gap to meet future digital aspirations

- Sharing NHS success stories in closing the skills gap: Apprenticeships, upskilling, partnerships with industry etc
- Delivering real impact for equality, diversity and inclusion
- Reviewing the success of the Digital Academy and future developments
- Attracting talent: Working within AfC restrictions to compete with other local employers with larger salary budgets
- Developing digital as a career in the NHS, planning for the first CEO with a data or digital background

Nick Barlow, Director of Applied Digital Healthcare, University Hospitals Birmingham NHS Foundation Trust

Patrick Mitchell, Director of Innovation, Transformation and Digital, Health Education England

10.00 **Panel Discussion**
Building a PHM intelligence system to tackle health inequalities

Session reserved for SystemC

- Generating the intelligence required to understand populations in a totally new way
- Contrasting approaches to PHM structures: Knowledge, tooling, data permissions
- Seizing the opportunity to establish equality, diversity and inclusion within data teams to reduce bias
- Ensuring flow of intelligence from ICS to providers to deliver impact: How?

Mark Sellman, Chief Information Officer, Frimley Health & Care ICS

Dr Adrian Hayter, GP Partner, Runnymede Medical Practice

10.45 Session change

10.50 **AHSN Innovation Sessions**
Get to grips with cutting-edge digital solutions and learn how to maximise benefit in your organisation

Is now the coming of age for RPA?	Next steps with GDPR	Taking a cyber health check
Learnings from rapid digital transformation	Have we responded to the challenge of	Mainstreaming implementation of

		citizen-activated care?	remote patient monitoring	
11.30	Morning Refreshments & Networking			
12.00	Innovation Quickfire Thinking differently, working differently: Freeing-up time in primary care <p>Working within ongoing resourcing constraints with increasing demand is a familiar challenge. But add the complexities of tackling health inequalities– primary care needs to think and work differently. This session will explore 3 innovation case studies where digital, data and tech have been applied tactically to free up time for care.</p>			
12.45	Keynote Leveraging the opportunity of integration: Harnessing digital as an enabler for whole-system redesign <ul style="list-style-type: none"> ▪ Putting data behind the design of better services and pathway redesign ▪ Interrogating and enquiring data to understand exactly the problem that needs to be solved ▪ Exploring examples of system-led projects that have gone well ▪ Let’s go and deliver on the potential! 			
13.30	Chair’s Closing Remarks <i>Lunch will be served after sessions finish</i>			